

Speaker 1 0:00

Thank you.

Speaker 2 0:00

Thank you for holding. How can I help you?

Speaker 1 0:03

Yes, hi, I have, I'm calling from the Northwest Ice Processing Center. I am, uh. I have a detainee here who's wants to make a report with you guys of a sexual assault. That happened on April 2.

Speaker 2 0:16

Okay?

Speaker 1 0:18

He is Spanish speaking.

Speaker 2 0:21

Okay so do I need to get an interpreter on the line?

Speaker 1 0:27

Yes, please.

Speaker 2 0:27

Okay.

Automated Service 0:36

Welcome to Language Line Solutions.

Automated Service 1:01

Language Line Solutions..

Speaker 3 1:07

Thanks for calling language line solutions this is [redacted], may I please capture a client ID

Speaker 2 1:11

[redacted]

Speaker 3 1:19

Which is the language that you need?

Speaker 2 1:20

Spanish please

Speaker 3 1:22

May I please capture a personal code?

Speaker 2 1:24
[redacted]

Speaker 3 1:27
Please hold for a Spanish interpreter.

Speaker 2 1:29
Thank you.

Automated Service 1:37
Please hold for an interpreter.

Speaker 4 1:45
Thank you for calling Language Line Solutions. This is [redacted], and I'll be your Spanish interpreter today.

Speaker 2 1:51
Hi, there. Can you please ask the caller what exactly had occurred as to why he is needing to report an assault.

Speaker 1 1:59
Ma'am, before you he put the client on the detainee on the phone. I just want to please don't hang up so I can get a case number before you hang up the phone with him, please.

Speaker 2 2:10
Okay,

Speaker 1 2:11
All right. Thank you.

Speaker 5 2:15
Hello.

Speaker 4 2:18
Spanish Speaking

Speaker 5 2:29
Spanish Speaking

Speaker 4 2:51

I just want to make sure that this is 911, because right now they are trying to kill me. They are trying to give me poison, and the officers are trying to get rid of me. I'm actually being recorded right now.

Speaker 2 3:05

Okay, are you needing to report something that had to do with something with sexual assault, or are you just wanting to call about that situation?

Speaker 4 3:15

Spanish Speaking

Speaker 5 3:30

Spanish Speaking

Speaker 4 4:09

I just want to get an officer to come here then and then I can better explain the situation. Because right now I just remember that an officer touched my back, and then the next thing I remember is that there are five people who are trying to hit me and abuse me.

Speaker 2 4:28

Okay, so an officer had touched your back, and then you you're stating that five, five officers were these at, like a jail, where were these officers at when this occurred?

Speaker 4 4:42

Spanish Speaking

Speaker 5 5:08

Spanish Speaking

Speaker 4 5:18

That's the thing. I need an officer to come here in order to report this, because I would be able to explain myself, and I'm currently very afflicted. They are trying to give me poison.

Speaker 2 5:31

Okay, what I need you to do is answer my questions, because I need to be able to put in a call for an officer to get in contact with you, and I can't do that without you giving me information on what had occurred. So that is why I'm asking you specific questions to better understand what had happened.

Speaker 4 5:47

Spanish Speaking

Speaker 5 6:01

Spanish Speaking

Speaker 4 6:20

No, they are no, no, no, no. They are trying to kill me here at the detention center, and supposedly an officer tried to gave me a call.

Speaker 2 6:33

Okay, so what had occurred with the situation of what you're reporting? I need to know information on that.

Speaker 4 6:45

Spanish Speaking

Speaker 5 6:54

Spanish Speaking

Speaker 4 7:19

No, they are trying to, they tried to bribe me in order for, in order for me to not give out the name of the officer. And they also bribe the staff here, and they are giving me poison in my food.

Speaker 2 7:32

Okay, I'm not asking for a name of the officer. I'm asking for what had happened, and I need that information to be able to help you.

Speaker 4 7:42

Spanish Speaking

Speaker 5 7:51

Spanish Speaking

Speaker 4 8:13

Well, I don't understand. Are you the real officers? Or is this just everything at real are you part of them? I either way I'm going to report everything.

Speaker 2 8:23

Okay, I'm not an officer or deputy. I'm at the dispatch center, which we dispatch for 19 different agencies, and for you to get contact from an officer to do the report, I need information.

Speaker 4 8:37

Spanish Speaking

Speaker 5 8:58

Spanish Speaking

Speaker 4 9:14

No, either way, I'm going to report everything. I know you're the people from the center who are trying to pull a prank on me, and I have proof of everything on the cameras and everything.

Speaker 2 9:26

Okay, so if you're not willing to give me information, there's nothing that I can help you with.

Speaker 4 9:33

Spanish Speaking

Speaker 5 9:38

Spanish Speaking

Speaker 4 10:17

No, no what I was trying to tell you is that they touched my back, and they tried to bribe me in order to not give out any information. They thought they told me that they were going to close the center and they're going to take they were going to take everything. But I can't say a lot, because a lot of the things that happened to me are confidential. So.

Speaker 2 10:40

Okay, what is the address that you're at?

Speaker 4 10:56

Spanish Speaking

Speaker 5 10:50

Spanish Speaking

Speaker 4 11:03

Spanish Speaking

Speaker 4 11:18

We're not getting a response,

Speaker 2 11:20

Okay, when you asked what the address was, what did he say? Or did he say anything at all?

Speaker 4 11:26

He just said, Oh. And then it seems like it sounded like as if he hung up the phone, but I'm not sure.

Speaker 2 11:35

Okay, so I wonder if he's trying to get an address or something. I'm just not sure as to where he had gone.

Speaker 4 11:55

I can keep asking whenever you instruct.

Speaker 2 11:58

Can you just try and like call out. Oh.

Speaker 5 12:02

Spanish Speaking

Speaker 4 12:24

I have the information here. It's 1623 E, J, S, T, Tacoma, Washington, zip code 98421,

Speaker 2 12:38

Okay. And what is your last name?

Speaker 4 12:42

Spanish Speaking

Speaker 5 12:43

[Redacted]

Speaker 4 12:59

My name is [redacted], and the last names are [redacted] either way, if anything of this is false, then everything is recorded on a camera here so

Speaker 2 13:13

Okay, what is your the spelling of your last name?

Speaker 4 13:18

Spanish Speaking

Speaker 4 13:22

[Redacted]

Speaker 4 13:31

My last name is [redacted] and it's spelled [redacted]

Speaker 2 13:41

Okay, so that's, that's the spelling of your last name? What's the spelling of your first name?

Speaker 4 13:47

Spanish Speaking

Speaker 5 13:53

[Redacted]

Speaker 4 14:04
Spanish Speaking

Speaker 5 14:12
[Redacted]

Speaker 5 14:29
My name is [redacted], and it's [redacted]

Speaker 2 14:39
Okay, and your middle initial, please?

Speaker 4 14:43
Spanish Speaking

Speaker 5 14:48
[Redacted]

Speaker 4 14:51
[Redacted]

Speaker 2 14:54
And I could. Let me see here. Is there a phone number that you can provide for if an officer needs to just give you a phone call? Is there a phone number that you can provide that someone will allow you to speak on?

Speaker 4 15:13
Spanish Speaking

Speaker 5 15:15
Spanish Speaking

Speaker 4: 15:26
Spanish Speaking

Speaker 5: 15:36
Spanish Speaking

Speaker 4: 15:42
Spanish Speaking

Speaker 5 15:48

Spanish Speaking

Speaker 4 15:56

I'm currently locked up. I'm unable to give you any phone number.

Speaker 2 16:00

That's fine. What is your date of birth?

Speaker 4 16:05

Spanish Speaking

Speaker 5: 16:09

[Redacted]

Speaker 4 16:17

[Redacted]

Speaker 2 16:24

Okay, so I'm going to go ahead and request for you to get contact there from an officer so that you're able to do the report. Okay, so if anything changes or worsens, give us a call back and let us know if you're able to Okay.

Speaker 4 16:39

Spanish Speaking

Speaker 2 17:01

Interpreter, you can go ahead and disconnect. I do appreciate your time.

Speaker 4 17:05

Sure. Thank you.

Speaker 2 17:06

Thank you so much. Take care.

Speaker 2 17:10

So I do have a reference number for you. It's not a report number because the report is not done yet. He needs to get in contact with an officer to do so. So that's what I've requested for him, but I do have a reference number for you.

Speaker 1 17:25

Okay

Speaker 2 17:26

Whenever you're ready, just let me know

Speaker 1 17:28
I'm ready. Ma'am.

Speaker 2 17:28
Okay, [redacted]

Speaker 1 17:31
[redacted]

Speaker 2 17:32
[redacted]

Speaker 1 17:33
[redacted]

Speaker 2 17:35
and then [redacted]

Speaker 1 17:41
Alrighty then, I'll let my supervisor know.

Speaker 2 17:44
All right, perfect. You take care.

Speaker 1 17:46
Thank you. You too.

Speaker 2 17:47
Thanks. Bye.